Feedback Analysis Session 2021-2022

Feedback plays a crucial role in the process of assessment. An effectively implemented feedback system in an organization will serve as a guide to assist people to know how they and other perceive their performance. Feedback is collected from relevant parties to get their views on various aspects related to college, teachers, infrastructure, etc.

Students Feedback from students provides a guidance on how to improve teaching-learning process as well as communicate their views and suggestions regarding various parameters related to college, teachers, such as, regularity of teachers, coverage of syllabus, use of teaching aids, cocurricular activities, problem solving mechanism, financial incentives, etc. The feedback obtained from 100 students in the year 2021-22 is analyzed with the help of various tools and techniques and arranged in the form of table organized below. The responses of the students were taken on a four-point scale i.e. 1 to 4. The rating provided to various parameters is based on their mean scores and categorizes as follows: Very Good $(3 \leq M.S. \geq 4)$, Good $(2 \leq M.S. \geq 3)$, Satisfactory $(1.5 \leq M.S. \geq 2)$ and Unsatisfactory $(M.S. < 1.5)$

Table below shows that all the parameters i.e.15 upon which the students' feedback is obtained arerated as 'Very Good' which clearly signifies that students are satisfied with all aspects relatedto college and teachers. The highest mean score i.e. 3.80 is obtained by parameter "Regularity of teachers" with which 95 per cent students were satisfied, followed by parameters "Coverage of syllabus" which mean score is 2.52. It can be examined from the results that students are mostly satisfied with some parameter and at some parameter which is lacking in score need to be action taken as soon as possible.

TABLE 1   STUDENT FEEDBACK

S. NO	Parameters	Percentage of Students				Average Score out of 4	Rating
		Unsatisfactory (1)	Satisfactory (2)	Good (3)	Very Good (4)		
1	Regularity of Teacher	0	0	5	95	3.8	Very Good
2	Coverage of Syllabus	6	15	16	63	2.52	Good
3	Periodical Test	0	12	2	86	3.44	Very Good
4	Group Discussions and Debate	0	0	15	85	3.40	Very Good
5	Problem Solution	0	0	15	85	3.40	Very Good
6	Performance Discussion	0	0	19	81	3.24	Very Good
7	Punctuality	9	8	8	75	3.00	Good
8	Permitting students coming late to class	0	0	28	72	2.88	Good
9	Clarity of	0	15	15	70	2.80	Good

						Good
	teachers'voice					
10	Tutorials by teachers	0	6	4	90	3.60	Very Good
11	Camps Organized for sports preparation	0	4	26	70	2.80	Good
12	Modern Infrastructure for grounds/courts	10	10	0	80	3.20	Very Good
13	Financial Incentives provided by institute for Player	5	1	8	86	3.44	Very Good
14	Providing notes and reference Books	9	0	8	83	3.32	Very Good

The highest mean score is obtained by the parameter "Regularity of Teachers" i.e. **3.80** whereas the lowest score was obtained by parameter "Coverage of syllabus" i.e. **2.52**

COLUMN CHART SHOWS AVERAGE SCORE OF STUDENT FEEDBACK 2021-2022
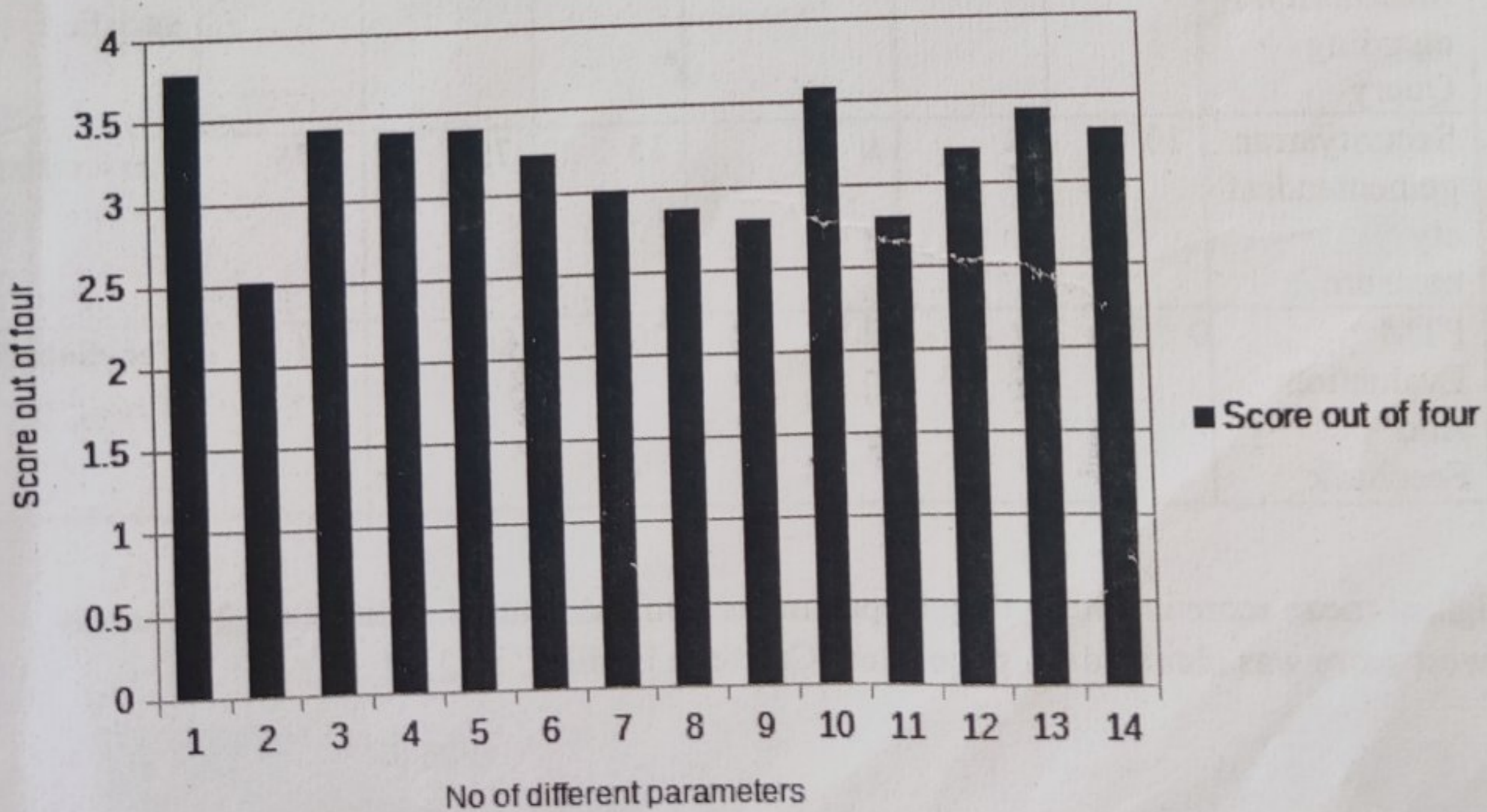
Teachers Feedback

We get views and suggestions of faculty members on various aspects through their feedback as well as during the meetings held in college. The feedbacks of faculty were obtained for the year 2021-2022 and analyzed with the help of various statistical tools which is presented in a tabulated form The responses of alumni were taken on a five-point like scale i.e. 1 to 5 where, 1 represents Strongly disagree, 2 represents disagree, 3 represents Neither Agree nor Disagree, 4 represents Agree and 5 represents Strongly Agree. The parameters were rated on the basis of their mean scores so calculated and the criteria is as follows: Strongly Agree (4≤M.S. ≤5), Agree (3≤M.S. ≤4), Neither Agree nor Disagree (2≤M.S. ≤3), disagree (1≤M.S. ≤2) and strongly disagree (M.S. <1).

S. NO.	Parameters	Strongly Disagree (1)	Disagree (2)	Neither Agree nor Disagree (3)	Agree (4)	Strongly agree (5)	Average score out of 5	Rating
	Table : Teachers' Feedback Analysis							
	Session 2021-2022							
1	Relish teaching learning strategy in the college since my appointment	0	0	0	16	84	4.2	Strongly Agree
2	Freedom to adopt new techniques / strategies of testing and assessment of students	0	4	0	16	80	4	Strongly Agree
3	The course / syllabi taught by me have a good balance between theory and application	0	2	4	2	92	4.6	Strongly Agree
4	The time-table of the college is flexible and has ample scope for adjustment according to requirements	0	0	0	2	98	4.9	Strongly Agree
5	The college provides adequate opportunities and support to faculty members for upgrading their skills and	0	8	0	16	76	3.8	Agree

	qualifications						
6	Tests and examinations are conducted well in time with proper coverage of all units in the syllabus	0	0	0	18	82 4.1	Strongly Agree
7	Faculty is always encouraged to give suggestions for improvements in teaching and learning in meetings convened.	0	8	0	14	78 3.9	Agree
8	Due considerations is given to the academic issues and other grievances and these are redressed in-time .	0	8	4	4	84 4.2	Strongly Agree
9	Toilets / Washrooms are clean and properly maintained.	0	2	6	8	84 4.2	Strongly Agree
10	The infrastructure for IT applications in teaching and learning is adequate and works effectively.	0	2	8	8	82 4.1	Strongl y Agree
11	The college gives me opportunity to participate and contribute in various committees, cells and societies.	0	0	0	10	90 4.5	Strongl y Agree
12	I always get full cooperation by members while acting as convener of various committees, cells, seminars, workshops and conferences.	0	0	4	12	84 4.2	Strongly Agree
13	The workshops on ICT are highly informative and useful for teaching and learning.	0	0	0	8	92 4.6	Strongl y Agree
14	Internet facility provided in the college campus is satisfactory.	0	0	10	14	76 3.8	Agree

								Agree
15	The college provides opportunities and incentives for higher learning and research.	0	0	14	16	70	3.5	
16	The prescribed books / reading materials are available in the library.	0	0	6	16	78	3.9	Agree
17	The office staff in the college is cooperative and helpful.	2	2	10	4	82	4.1	Strongly Agree
18	The environment in the college is conducive to teaching and research.	4	6	6	0	84	4.2	Strongly Agree

It can be determined from the above table that the Teachers are rated well on all the above 18 parametersas their mean score is greater than 4. The highest mean score is obtained by the parameter The time-table of the college is flexible and has ample scope for adjustment according to Requirements i.e. **4.9** whereas the lowest score was obtained by parameter "The college provides opportunities and incentives for higher learning and research." **i.e. 3.5**

COLUMN CHART SHOWS AVERAGE SCORE OF TEACHER'S FEEDBACK 2021-22

Average out of 5
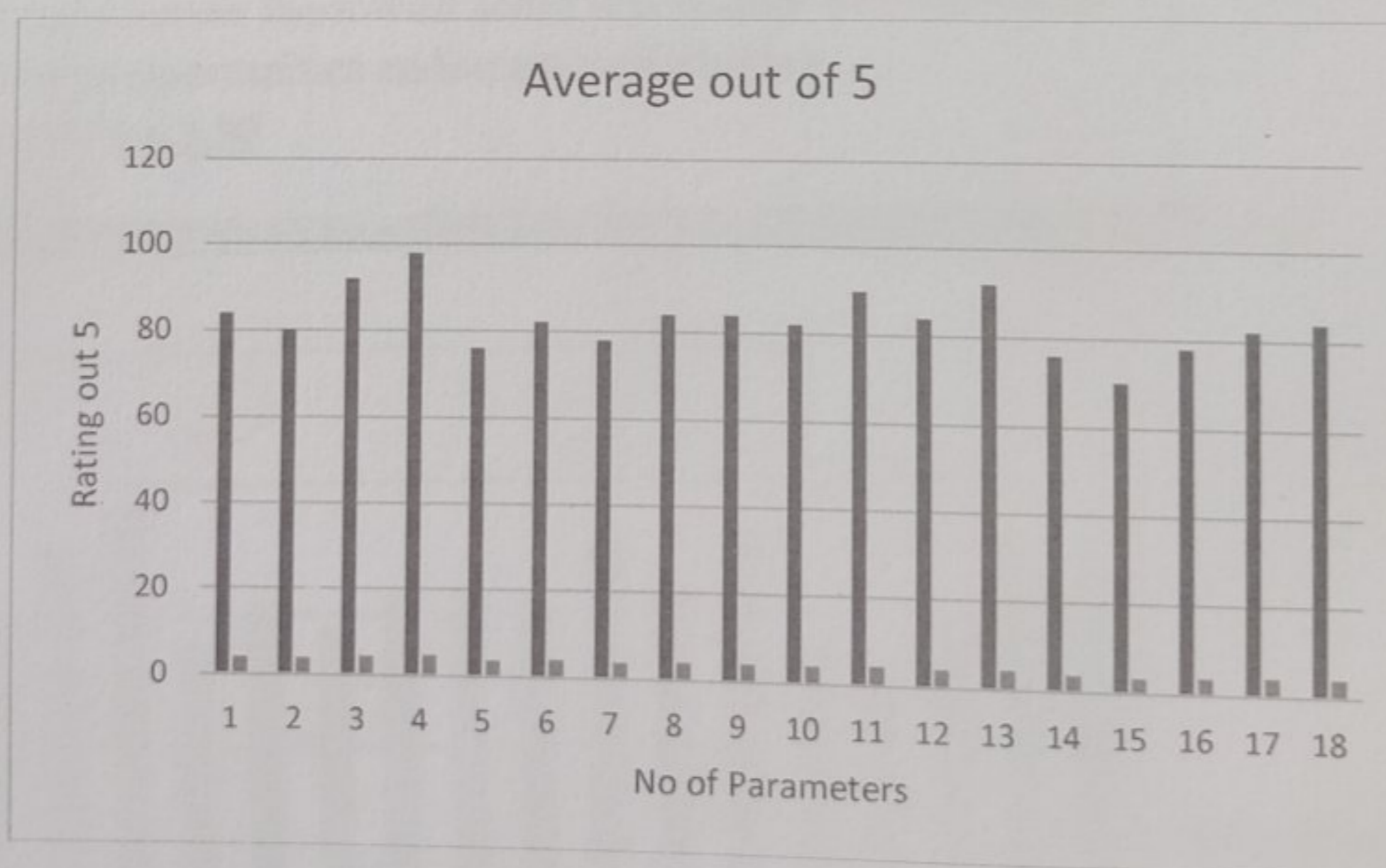
AlumniFeedback

To the outside world, Alumni are the best ambassadors' of our college as their success andachievements represents concrete outcomes made by our college for them. The feedbacks ofalumni were obtained for the year 2021-2022 and analyzed with the help of various statisticaltools which is presented in a tabulated form i.e. Table3 The responses of alumni were takenonafivepointlikertscalei.e.1to5where,1representsUnsatisfactory,2representsSatisfactory, 3representsFair,4representsGoodand5representsVeryGood.Theparameters were rated on the basis of their mean scores so calculated and the criterion is asfollows:VeryGood.$(4 \leq M.S. \geq 5)$,Good$(3 \leq M.S. \geq 4)$,Fair$(2 \leq M.S. \geq 3)$,Satisfied$(1.5 \leq M.S. \geq 2)$andunsatisfactory$(M.S. < 1.5)$.
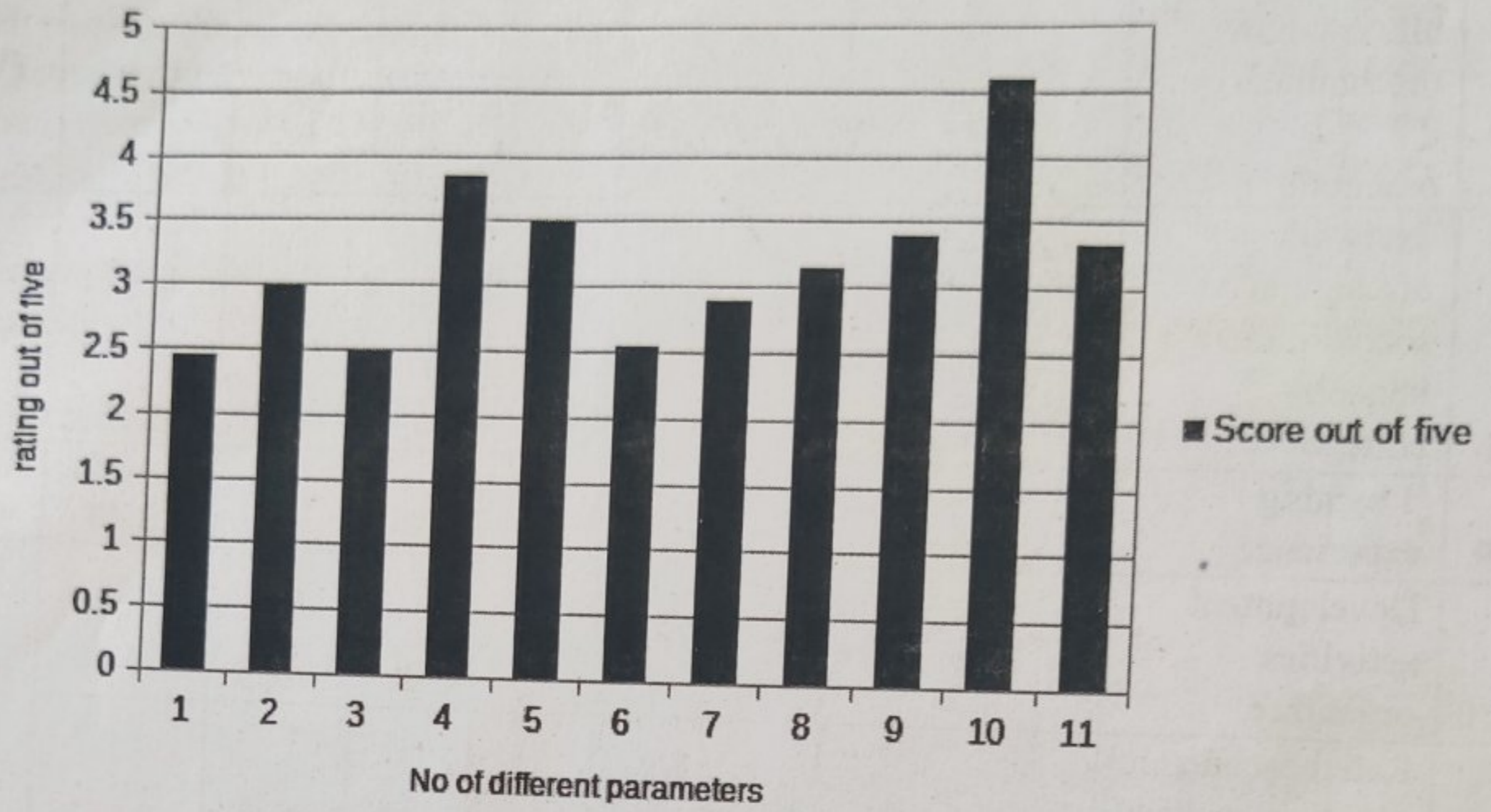
Table3: AlumnI Feedback
AnalysisSession2021-2022

| S.NO | Parameters | Percentage of Alumni | | | | | Average Score outof5 | Rating |
		unsatisfactory (1)	Satisfactory (2)	Fair (3)	Good (4)	Very Good (5)		
1	Admission Procedure	5	5	20	21	49	2.45	Fair
2	Environment/ Ambience	6	7	8	19	60	3.00	Fair
3	Adequacy ofInfrastructure /LabFacilities/ Library etc.	9	18	15	8	50	2.50	Fair
4	Educationimpartedatcollege isusefulandrelevantin yourpresentjob	3	9	6	5	77	3.85	Good
5	Efforts made bycollege/teachertomakestudentsreadyforthe worldofwork	10	10	10	0	70	3.5	Good
6	Qualityofotherfacilitieslikecafeteria, TuckShopetc. inthe college	15	15	10	9	51	2.55	Fair

#	Parameter						Mean	Remark
7	Adequacy of know-how (both in theory and practice)	17	6	9	10	58	2.90	Fair
8	Network of Alumnae Association maintained by college	6	15	10	6	63	3.15	Good
9	Learning experience	6	16	00	10	68	3.40	Good
10	Development activities organized	2	2	2	2	92	4.60	Very Good
11	Rate the academic initiatives such as: Industrial Tours, Seminars, Workshops, guest lectures etc. taken by the college	01	12	15	5	67	3.35	Good

It can be determined from the table 3 that the alumni were satisfied with all the 11 parameters. The highest mean score was obtained by parameter "Developmental activities organised" i.e. **4.10** whereas the lowest score was obtained by the parameter 'Admission Procedure''. **2.45** which further motivate us to enhance the services and amenities in the interest of the students.

We enjoy a consistent and quality relationship with our alumni and also get feedback from them on regular basis which helps us to know their thoughts related to various aspects such as: Admission Procedure, Education imparted at college is useful and relevant in your present job, Adequacy of know-how (both in theory and practice), Learning experience, Rate the academic initiatives such as: Industrial Tours, Seminars, Workshops, guest lectures taken by the college, Adequacy of Infrastructure/Lab Facilities/Library etc.

Columnchartshowingtheaverageofalumnifeedback2021-2022

Column chart showing the average of alumni feedback 2021-2022

- Y-axis: rating out of five (0 to 5)
- X-axis: No of different parameters (1 to 11)
- Legend: Score out of five

EMPLOYER FEEDBACK

OBJECTIVE:

The feedback from five employee is important measure for the college to understand the requirements of the industry/institutions where students have got their first employment, so as to assess the outcome of the entire teaching learning process. This enables the college to evaluate the outcome and develop strategies towards better learning based outcomes and all round holistic development such that the students are gainfully employed after leaving the institution.

Employer Feedback session 2021-22

Sn o	Parameters	Below averag e	averag e	goo d	Ver y goo d	Excellen t	scor e out of five	Rating
1	General communication skills	0	0	0	4	1	4.0	Very good
2	Working as a part of team	0	0	0	4	1	4.0	Very good
3	Creative in response to workplace challenges	0	0	1	2	2	2.0	Average
4	Ability to contribute to the goal of organization	0	0	0	0	5	5.0	Excellent
5	Developing practical solutions to workplace problems	0	0	2	2	1	2.0	Average
6	Self motivated and taking an appropriate level of responsibility	1	1	1	1	1	1.0	BelowAverag e
7	Technical knowledge/skill	0	0	2	2	9	2.0	Average
8	Innovativeness/creativit y	0	0	2	3	0	3.0	Good
9	Relationship with seniors	0	0	2	3	0	3.0	Good
10	Using technology in workplace equipment	0	0	2	3	0	3.0	Good

Employee are evaluated on the above ten parameters. A total survey of five employee has been taken out of which the parameter which gets highest rating is "ability to contribute to the goal of the organization" i.e. **5.0** and the parameter with lowest score is "Self motivated and taking an appropriate level of responsibility" i.e. **1.0**

Column chart showing the score of employer's feedback

column chart showing score of employers feedback

rating out of five

no of different parameters
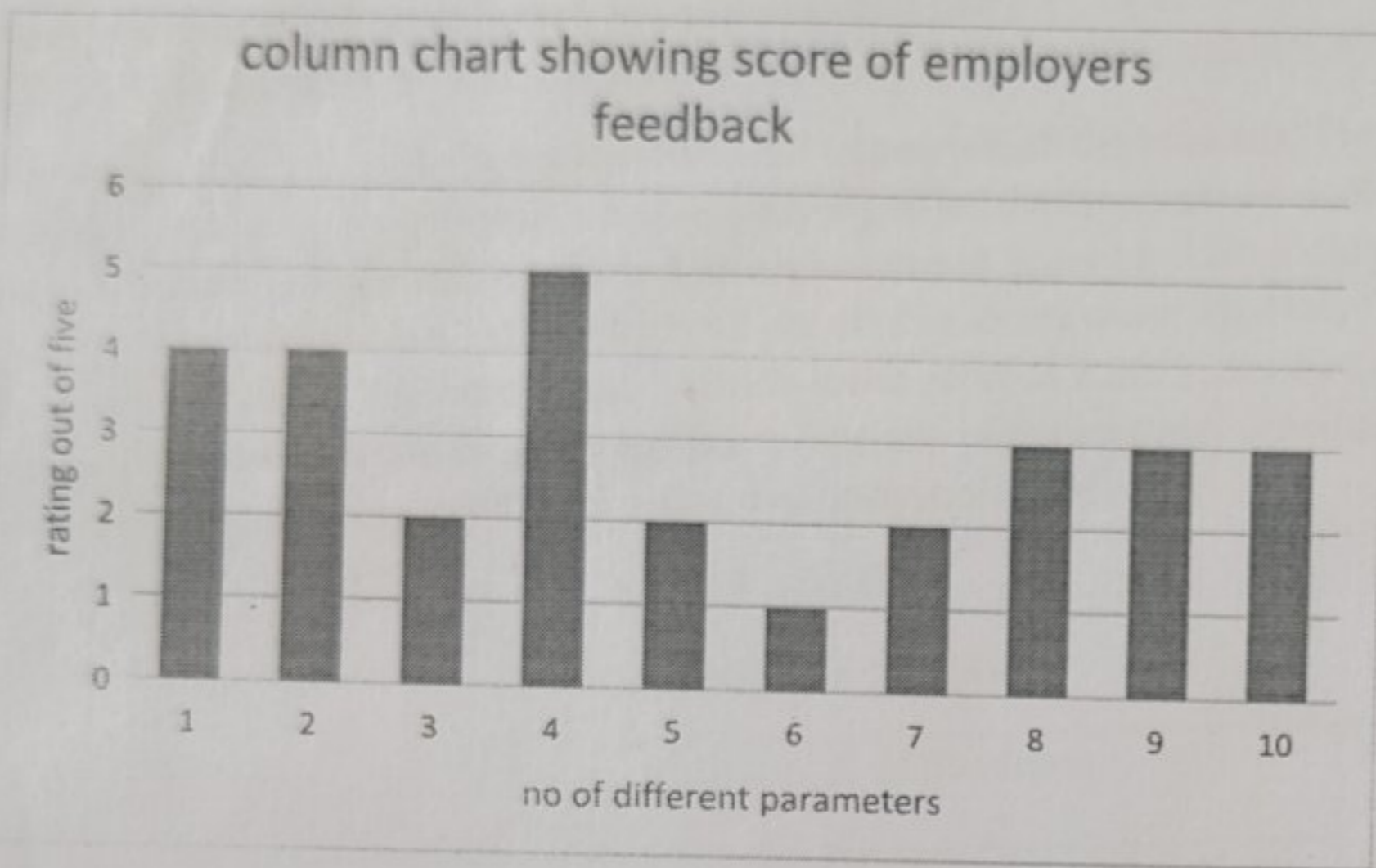
Student feedback and Action Taken

Session 2021-2022

Student Feedback and Action Taken

Srno.	Feedback	Action Taken
1.	Hygiene and cleanliness should be proper	Strict action has been taken to provide clean and hygienic environment in the college campus.

Teachers Feedback And Action Taken

Srno.	Feedback	Action Taken
1.	Timetable must be flexible	Now flexible timetable is given to the teachers.

Alumni Feedback And Action Taken

Srno.	Feedback	Action Taken
1.	Placement and job drives should be there for passouts	Special placement cell is there to meet this objective.

Employer Feedback And Action Taken

Srno.	Feedback	Action Taken
1.	Faculty development programmes should be organized to improve skills of employee.	FDPs and seminars are organized to innovate the employee to contribute much to organization goals

Principal
Tika Ram Girls College
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